



Connecting to Good Sam Citrix

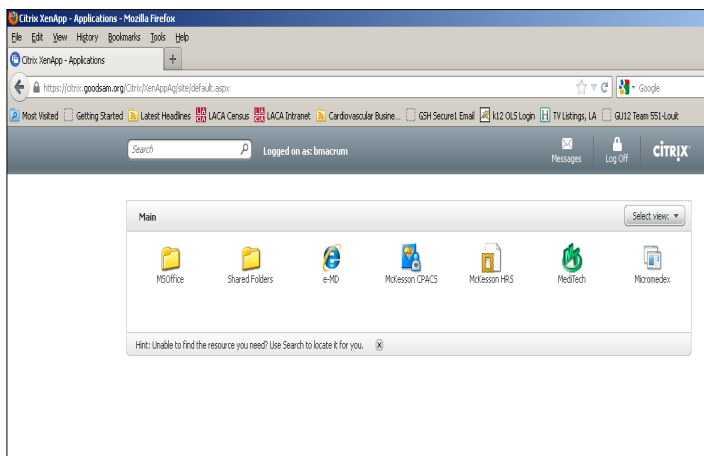
If you do not have Citrix client on your computer, please complete the following **one-time only download process**.

Open your web browser and navigate to <https://citrix.goodsam.org>



Please check the “ I agree...” box and click the green INSTALL button. Citrix has already been installed, click “Skip to Log-on”.

If at the end of the download process, you receive a pop-up window requesting your email address or a server address, skip this step and close the window. Your download is now complete and Citrix Receiver is installed.



Select the application you need from the presented links. If you have a Single Sign-on account, you will be automatically logged in to the selected application, just as you would be on a hospital computer. Please make sure to log off at the end of the session.

To access Citrix in the future, simply type citrix.goodsam.org in your web browser. You may also save the site in your Favorites for easy access.

iPad & iPhone Set-up Instructions

How to access Citrix Apps on iPad or iPhone:

(Set-up process is similar on other Smart Phones)

Download the Citrix Receiver App from the App Store

Configure Citrix Receiver to connect Good Sam

Open Citrix Receiver

Tap on the Settings Tab (on the right)

Next to the Accounts tap on the + (add account)

Enter the Address: <https://citrix.goodsam.org>

Tap Next

Domain: gsh1

User/Password = your Good Sam Network credentials

(hint: user name is first initial + last name)

Save.

This is a one-time set up



Michele Lefever

Physician Support Coordinator

213.977.4068

or

Client Services

213.977.4029

citrix.goodsam.org